



Independent, Assisted Living, & Memory Care Communities



*The Next Evolution in
the Continuum of Care*

FOR IMMEDIATE RELEASE:

Heritage Senior Living Teams up with Dictum Health to Implement Telehealth and Optimize Patient Care Under COVID-19 Restrictions



OAKLAND, Calif. (March 20, 2020) – In order to maintain a consistently high level of care in their communities amidst the new COVID-19 restrictions, Wisconsin-based **Heritage Senior Living** has teamed up with **Dictum Health** to rapidly implement telehealth care services for residents in several of their communities.

Heritage Senior Living is placing Dictum Health’s **VER-Clinic** telehealth cart systems in five communities, along with Dictum Health’s **Care Central** telehealth management platform. This allows an off-site physician or care team member to instantly consult with a resident needing care within a fully immersive **Virtual Exam Room (VER)**. The solution is also fully integrated with Heritage’s PointClickCare (PCC) patient records system. The patient clinical data that is collected utilizing the point-of-care cart system is seamlessly and automatically transferred into the right place with the right context in the right patient record.

The VER-Clinic cart systems are equipped with Dictum Health’s FDA Class 2 cleared IDM-100 medical tablet with a full suite of connected medical devices and peripherals. This allows for a fully immersive and high-quality dialogue, with a live-streamed exchange of medical data between patient and provider.

Like so many other companies of its kind dealing with the risk of COVID-19, Heritage has taken a number of precautionary measures to help reduce the potential for the virus to enter their buildings. This means restricting visitors, reducing the flow of medical providers and residents in and out of the building, and even sending some staff home to do telework.

“Faced with this suddenly complex world of challenges, we needed to act quickly to minimize the disruption to resident care, as well as the risk to them, their providers, and our staff,” said Tammy Schafer, Heritage’s vice president of operations. “With Dictum Health, we were able to act rapidly, getting the systems in place and connecting them with our providers and PCC records system. Not only does this allow our residents to receive uninterrupted care, but our own staff can also remotely monitor them and check in as needed.”

“It is so important for us to move quickly and work closely with the care providers, like Heritage Senior Living, who are on the front lines. The goal with our platform is to help them continue to provide high-quality care as they deal with the challenging new risk factors presented by the COVID-19 pandemic,” said Mory Ejabat, founder and CEO of Dictum Health.

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About Heritage Senior Living

Headquartered in West Allis, Wisconsin, Heritage Senior Living was founded in 2000 by Milo Pinkerton to provide residents with the highest quality of care possible, while at the same time promoting independence and maintaining dignity. Heritage Senior Living has 15 senior living communities throughout Wisconsin – plus one currently under development – that are home to more than 2,000 seniors. Most Heritage Senior Living communities offer several levels of care, from independent living to assisted and enhanced assisted living and memory care units, so that residents can embrace life's journey from the comfort and convenience of one location that meets all of their physical, mental and emotional needs. For more information, visit: <http://heritagesenior.com/>.

About Dictum Health

Dictum Health is transforming the way telehealth is delivered to provide the Next Evolution in the Continuum of Care. Dictum Health's Virtual Exam Room (VER) telehealth technology provides immediate access to clinical care through a virtual exam, where clinicians remotely connect to patients using video conferencing and simultaneous viewing of vital signs, cardiopulmonary data, and medical images for immediate assessment and clinical decisions. Our solutions enable providers to treat, consult, monitor and manage even their most at-risk patients from virtually anytime, anywhere. Visit www.dictumhealth.com.