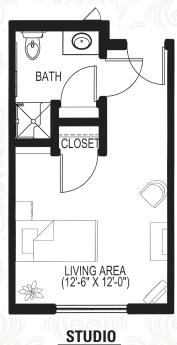
### **Unit Plans**

#### Enhanced Care

Our Enhanced Care community offers studios and one-bedroom apartments. Within each apartment is a private bath with walk-in shower, granite countertops, and spacious closets.



265 Sq. Ft.



**STUDIO** 262 Sq. Ft.







**ONE BEDROOM** 502 Sq. Ft.



This is an Equal Housing Opportunity Community which adheres to all State and Federal Fair Housing Laws.



## Philosophy Of Care

Memory Care

### Vision

Heritage Senior Living's vision is to be the Midwest's premier provider of senior living services, transforming the industry through innovation in care, employee development and resident lifestyle enhancement. To achieve our vision we:

- Strive to deliver the highest quality of care within every Heritage community
- Provide comprehensive and individualized care to each and every resident
- Meet and exceed both the cognitive and physical needs of our residents
- Create a comfortable lifestyle for seniors based on free choice, dignity and respect
- Promote innovation and centers of clinical excellence

# Philosophy Of Care

We're collectively committed to the following five principles which serve as guidelines for all our programs and relationships.

#### Independence

Our programs emphasize self-reliance within a supportive environment which enhances the residents' quality of life and helps them to feel good about themselves.

#### Individuality

We customize our care programs to reflect the interests, abilities and preferences of each individual resident because each of us experiences the aging process differently.

#### Privacy

Residents maintain and decorate their own apartment with personal belongings. Apartment and mail keys are issued if requested, yet staff will always knock before entering.

#### Choice

Residents are encouraged to continue to make their own decisions. Our programs and care plans are designed to honor individual preferences by providing plenty of variety from entrée choices to the daily scheduling of care and activities.

#### Dignity

Our staff is committed to assisting residents in their personal needs such as bathing, dressing and toileting in a manner that is always sensitive to the resident's dignity.

### Resident Services

Enhanced Care

Walk through the doors of one of our senior living communities and you will immediately sense the homelike and friendly atmosphere.

At Heritage West Allis, we offer personalized care and services to meet the needs of each individual resident. Well-trained and compassionate staff members are available 24 hours per day in addition to a reassuring emergency call system with personalized call pendants.



Personalized care plans are developed based on residents' needs, as well as medication management. In addition, Heritage offers a variety of services such as a visiting physician, podiatrist, audiologist, dentist, eye doctor, and therapy. (services may vary per location)



Our culinary program provides flexibility and choice for our residents. Mealtimes offer ous and nutritious meals served restaurant-style. Private dining rooms are available for personal use.

# Life Enrichment

Daily planned activities are offered to nurture the mind, body and spirit and allow residents to socialize and remain active. Residents are able to choose from a variety of lifestyle activities including community outings.



# is Mobility

Walking programs, advanced mechanical lifts, transitional therapy and a Falls Prevention program provide residents the help they need to maintain their quality of life.



Relaxing spa services such as massage, reiki, aromatherapy, yoga, and tai chi help to revitalize the mind and body. (programs may vary per location)



Short-term stays are available from 5-28 days offering a temporary break for one to regain strength prior to going home.

## **Activity Programs**

Enhanced Care

#### Here is what a typical day may look like:

7:00 a.m. to 9:30 a.m. Breakfast

Household Activities

Exercise

**9:30 a.m. to 11:30 a.m.** Recreation Program Activities

Snacks

Individual Activities

11:30 a.m. to 2:30 p.m. Dinner

Household Activities Quiet Time/Rest Time

**2:30 p.m. to 5:30 p.m.** Snacks

Recreation Program Activities

Individual Activities

**5:30 p.m. to 7:00 p.m.** Supper

Household Activities

7:00 p.m. to 8:00 p.m. Recreation Program Activities

**Evening Snack** 

8:00 p.m. to? Personal Time

Household Activities

Bedtime

**RECREATION PROGRAMS:** Music, Walking/Stretching/Exercising, Table Games, Pet Therapy, Religious Services, Sports and Recreation, Cooking/Baking, Outings, Children's Visits, Entertainment, Reminiscing, Arts and Crafts, Poetry

**HOUSEHOLD ACTIVITIES:** Bed Making, Grooming, Sweeping, Personal Health and Hygiene, Setting the Table, Folding Laundry, Reading Mail, Getting Ready for Bed, Gardening